

Transportation Parent Handout

How to Use Medicaid Transportation (Only to and from Medical Appointments)

This service gives rides to and from some Medicaid-covered health care services. You must be enrolled with Arkansas Medicaid.

<https://afmc.org/individuals/arkansans-on-medicaid/non-emergency-transportation-net-program/>

Gas Mileage Reimbursement

There are three companies who provide transportation in Arkansas. Of the three, only SoutheasternTrans (Regions A, B, C, D, G) will reimburse families for gas mileage related to medical appointments. To qualify for the mileage reimbursement, families are required to follow the same rules as when scheduling for Medicaid transportation ie.) contact SoutheasternTrans at least 2 business days ahead of the appointment.

Patients and families will need to call SoutheasternTrans at 1-888-822-6155 and provide the following information:

- Clinic fax number
- Date and time of appointment
- Person will provide the transportation (and their social security number)

SoutheasternTrans will fax verification of attendance form patient or clinic, a medical team member will sign the form and the family will submit the form for reimbursement and a check for reimbursement should arrive within 10 to 15 days.

Discounted Cab Fare

Proposed fee from Jacksonville to ACH is \$30.

A Cab Co

309 W Main St. Suite 7, Jacksonville, AR 72076

(501) 241-0750

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Please note that this document is a summary of community resources and this information is ever changing, this resource is not the final authority on the resources available, only a starting point.

Public Transportation/Riding Metro

Rock Region Metro is a safe and affordable way to commute throughout Pulaski County seven days a week, except for New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

-To access bus schedules and routes click this link:

<https://rrmetro.org/services/local/maps-schedules/>

-You can also access bus schedules and routes by phone the number to call for Rock Region is **501-375-1163**.

They are also certified as paratransit-eligible under the Americans with Disabilities Act and have access to origin-to-destination bus service to and from locations that are within three-quarters of a mile from a non-express fixed bus route. This service is available to persons with disabilities whose disabilities prevent them from riding fixed-route buses. Eligibility is determined through Rock Region Metro. There is an application for the person to fill out along with their doctor. Additionally, METRO Streetcar is FARE-FREE Starting Friday, Dec. 21, 2018, running throughout the remainder of the year and all of 2019!

<https://rrmetro.org/services/links/eligibility/>

Recycle Bikes for Kids

This is a non-profit organization, based in North Little Rock, whose mission is to provide one free bike to any kid and to offer adults the opportunity to earn a bike by volunteering. The Earn A Bike Program allows some person 16 years and older to exchange volunteer hours for a bicycle.

<http://www.recyclebikesforkids.org/>

Bike Safety

Cycling is fun for the entire family, but both adults and kids need to be properly equipped when riding bikes, skateboards, or anything with wheels.

<https://www.archildrens.org/health-and-wellness/injury-prevention-center/recreational-safety/recreational-safety>

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