Arkansas Children’s Inc. is the only hospital system in the state solely dedicated to caring for children, which allows us to uniquely shape the landscape of pediatric care in Arkansas. The system includes:

- Arkansas Children’s Hospital (ACH) in Little Rock
- Arkansas Children’s Northwest (ACNW) in Springdale
- Arkansas Children’s Care Network
- Arkansas Children’s Foundation
- Arkansas Children’s Research Institute

Physician Access Team

Arkansas Children’s is committed to meeting the needs of referring physicians. The physician liaison team travels the state to visit pediatricians, family practice providers and specialists to share information about Arkansas Children’s programs and services.

Please call your physician liaison for help with Healthy Planet Link access, general questions and concerns, troubleshooting for issues with appointments, referrals or reaching Arkansas Children’s physicians or if your clinic information changes (moves location, new providers, etc.).

Beth Petlak
Vice President Population Health
Office: 501-364-4358
petlakba@archildrens.org

Stephanie Pinkerton
Physician Liaison, Northwest
Cell: 479-644-9898
pinkertonsj@archildrens.org

Samantha Hathaway
Physician Liaison
Cell: 501-514-0265
hathawayse@archildrens.org

Susan Henson
Physician Services
Office: 501-364-5902
hensonas@archildrens.org

Physician Access Line/Consult with an Arkansas Children’s physician
1-800-777-7700
Please call this number Monday through Friday, 8:00 a.m. - 4:30 p.m., for physician-to-physician consults.
Statewide Services

Angel One Transport

24 hours a day
1-800-ACH-HELP (1-800-224-4357)
501-364-6429

Angel One Transport services are available 24 hours a day to meet your transport needs. Our trained dispatch personnel will connect you with an accepting physician in the intensive care service needed.

Neonatal Consultation

24 hours a day
1-800-ACH-HELP (1-800-224-4357)

Consultations with our neonatologists are available 24 hours a day. Angel One dispatch personnel will contact you with a neonatologist via telephone or through telemedicine to discuss your patients.

Physician Services/Consultation

Monday - Friday, 8 a.m. - 4:30 p.m.
1-800-777-7700 or 501-364-5901
After hours, weekends and holidays, call 501-364-1100
archildrens.org/for-healthcare-professionals

The Physician Services team is staffed by experienced individuals who will guide you through the appointment process or direct your call to the appropriate extension. In addition, this department can set up physician-to-physician calls and assist you with a number of troubleshooting solutions.

Arkansas Children’s Care Network

Arkansas Children’s Care Network (ACCN) will fundamentally transform health care delivery for the children of Arkansas through a physician-led Clinically Integrated Network (CIN) comprised of health care professionals who provide coordinated and accountable pediatric care supported by a sustainable financial model. This network improves quality, access, patient/family experience, and affordability of health care while also increasing physician engagement and satisfaction. ACCN is the nation’s first statewide pediatric CIN, promoting collaboration among primary care and specialty providers who treat children across Arkansas. ACCN enables its partners to work together in a clinically integrated manner, using common health protocols and pathways so that each child receives quality care at the most appropriate location.

Learn more: accnconnect.org
Healthy Planet Link
Healthy Planet is a secure web portal that connects you to information stored in our EMR for your referred and admitted patients.
• Access patients' results, notes, orders and more
• Request appointments/refer patients
• Place lab and imaging orders
• Receive automatic messages about important patient events
• No software to install

To sign up, please choose a site administrator for your clinic and have them visit: archildrens.org/healthyplanet

They will be sent login information and can then add other users. For help with Healthy Planet Link, please contact your physician liaison.

MyCHART
Parents of referred patients can sign up for MyChart to manage their child's medical information and connect with their Arkansas Children’s medical team anytime online.
MyChart enables a parent to:
• Manage their child's health information
• Communicate with their child's doctor
• Access test results faster
• Manage appointments
• Request prescription refills

Parents can sign up at: archildrens.org/mychart

Peds PLACE
Peds PLACE (Physician Learning and Collaborative Education) is a weekly, interactive telemedicine conference for pediatrics.

It takes place Thursdays at 12:10 p.m. and CME credit is available.

For more information: archildrens.org/pedsplace
Arkansas Children’s Hospital (ACH)
1 Children’s Way, Little Rock, AR

<table>
<thead>
<tr>
<th>Appointments</th>
<th>Emergency Dept.</th>
<th>Direct Admissions</th>
</tr>
</thead>
</table>

Sub-Specialty Services Scheduling
Referrals and orders are submitted through Healthy Planet Link. Please include applicable clinic notes, lab and test results. Arkansas Children’s Hospital (ACH) has more than 80 specialty clinics. Please see a listing of clinics on pages 7-8.

Numbers to Know
ACH Scheduling 501-364-4000
ACH Fax 501-978-6440
ACH Medical Records 501-364-1152 Fax: 501-364-3968
Managed Care Referral Line 501-364-1291 / 800-831-0538

ACH West Little Rock Clinic
16101 Cantrell Road, Suite 114, Little Rock, AR

Clinic Main Line: 501-364-8957 Fax: 501-364-8975

Sub-Specialty Services
Referrals and orders are submitted through Healthy Planet Link. Please include applicable clinic notes, lab and test results. Clinic appointments are scheduled through Arkansas Children’s Hospital in Little Rock with patient appointments at the ACH West Little Rock Clinic.

Specialty Clinics
- Center for Obesity and its Consequences in Health (COACH)
- Diabetes
- Endocrine
- ENT
- Gender Spectrum
- Orthopedics

All specialty clinics require a physician referral at 501-364-4000.
Arkansas Children’s
Sub-specialties

Scheduling for the following sub-specialties:

Referral Phone: 501-364-4000   Fax: 501-978-6440

Adolescent Medicine Clinic
Allergy Clinic
Asthma Clinic
Audiology
Cardiology Clinic/Heart Station
Cleft Clinic
Complex Care Clinic
Dermatology
Endocrine Clinic
• COACH Clinic
• Diabetes Clinic
• Gender Spectrum Clinic
ENT
• Aerodigestive Clinic
• Dream Clinic
• Headache
• Vascular Anomalies
Eosinophilic Disorders Clinic
Eye Center
Gastroenterology, Hepatology and Nutrition
Genetics and Metabolic
Growth and Development Clinic
Gynecology Clinic
Hem/Onc Brain and Spinal Cord Tumor Clinic
Hemophilia Clinic
High Risk Newborn Follow-up Clinic
Immunology Clinic
Infectious Disease Clinic
Nephrology/Hypertension/Renal Transplant Clinic
• Dialysis Center
Nephrology/Urology Complex Care Clinic
Neurology
• Epilepsy
• Concussion Clinic
• Headache
• Neurofibromatosis
• Tuberous Sclerosis
• Spinal Cord Disorders Clinic
• Multiple Sclerosis & Demyelinating Disorders Clinic
• Neurovascular Clinic
• Spinal Muscular Atrophy Clinic
• Neurometabolic/Neurogenetics Clinic
• Muscular Dystrophy & Neuromuscular Clinics
• Neuroradiology
• Neuro-ophthalmology
• Neuropsychology
• Rehabilitation Clinic
• Rehab – Spasticity Management & Botox Clinic
• Tourette Center
• Neurophysiology Lab
• MEG Lab
• Spasticity and Intrathecal Baclofen Pump Clinic
Neurosurgery Clinic
Ortho, Sports Medicine and Fracture Clinic
• Brachial Plexus Clinic
• Hand Clinic
• Bone Tumor Clinic (ortho oncology)
Pain Management Clinic
Plastic and Reconstructive Surgery
• Craniofacial
Pulmonary Clinic
• Sleep Disorders Clinic
Rice Medical Clinic in the Clark Center
Rheumatology Clinic
Speech Pathology
Surgery Clinic
Urology Clinic

Clinics with different phone numbers listed on the next page.
# Arkansas Children’s Sub-specialties

<table>
<thead>
<tr>
<th>Sub-Specialty</th>
<th>Phone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>Burn Center</td>
<td>501-364-1323</td>
<td>501-364-3268</td>
</tr>
<tr>
<td>Burn Center Wound Clinic</td>
<td>501-364-1317</td>
<td>501-364-1649</td>
</tr>
<tr>
<td>Cardiac Catheterization Lab</td>
<td>501-364-1628</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>Cardiothoracic Surgery</td>
<td>501-364-5858</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>Craniofacial Orthodontics</td>
<td>501-364-1816</td>
<td>501-364-6800</td>
</tr>
<tr>
<td>Craniomaxillofacial Clinic</td>
<td>501-364-5775</td>
<td>501-978-6440</td>
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<tr>
<td>Dental Clinic (special needs patients only)</td>
<td>501-364-1816</td>
<td>501-364-6800</td>
</tr>
<tr>
<td>Eating Disorders Clinic</td>
<td>501-364-2680</td>
<td>501-364-8975</td>
</tr>
<tr>
<td>Hematology/Oncology</td>
<td>501-364-2270</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>Hem/Onc Infusion</td>
<td>501-364-4627</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>Pediatric Hospital Medicine</td>
<td>501-364-4361</td>
<td>501-364-3404</td>
</tr>
<tr>
<td>Physical Therapy, Occupational Therapy, Orthotic and Prosthetic Center</td>
<td>501-364-1192</td>
<td>501-364-3564</td>
</tr>
<tr>
<td>Pulmonary Hypertension</td>
<td>501-364-1479</td>
<td>501-978-6440</td>
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## Arkansas Children’s
### Outpatient Testing

<table>
<thead>
<tr>
<th>Testing</th>
<th>Phone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Outpatient Testing</td>
<td>501-364-1010</td>
<td>501-364-3578</td>
</tr>
<tr>
<td>Histology Lab</td>
<td>501-364-4238</td>
<td>501-364-3155</td>
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<tr>
<td>- Hematology/Coagulation/Special Coagulation Lab</td>
<td>501-364-1313</td>
<td>501-364-1550</td>
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<tr>
<td>- Metabolic Genetics Lab</td>
<td>501-364-1311</td>
<td>501-364-6910</td>
</tr>
<tr>
<td>- Microbiology/Virology Lab</td>
<td>501-364-4104</td>
<td>501-364-1265</td>
</tr>
<tr>
<td>- Molecular Diagnostics Lab</td>
<td>501-364-4242</td>
<td>501-364-6880</td>
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<tr>
<td>- Molecular Genetics Pathology Lab</td>
<td>501-364-4245</td>
<td>501-364-1733</td>
</tr>
<tr>
<td>- Special Immunology Lab</td>
<td>501-364-1804</td>
<td>501-364-6880</td>
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<tr>
<td>Gastroenterology Lab</td>
<td>501-364-4633</td>
<td>501-364-4658</td>
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<tr>
<td>Neurophysiology Lab</td>
<td>501-364-4000</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>Pulmonary Lab</td>
<td>501-364-1819</td>
<td>501-364-1887</td>
</tr>
<tr>
<td>Radiology</td>
<td>501-364-4000</td>
<td>501-364-3549</td>
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<td>- PACS support*</td>
<td>501-364-4000</td>
<td><a href="mailto:achpacs@archildrens.org">achpacs@archildrens.org</a></td>
</tr>
<tr>
<td>- Bone Densitometer*</td>
<td>501-364-1180</td>
<td>501-364-3549</td>
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<tr>
<td>- Computerized Tomography*</td>
<td>501-364-1308</td>
<td>501-364-3549</td>
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<tr>
<td>- Diagnostic Radiology*</td>
<td>501-364-7774</td>
<td>501-364-3549</td>
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<tr>
<td>- Interventional Radiology*</td>
<td>501-364-4975</td>
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<tr>
<td>- Nuclear Medicine*</td>
<td>501-364-1180</td>
<td>501-364-3549</td>
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<tr>
<td>- Ultrasound*</td>
<td>501-364-1181</td>
<td>501-364-3549</td>
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<tr>
<td>Sleep Disorders Lab</td>
<td>501-364-1893</td>
<td>501-364-6878</td>
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<tr>
<td>Tissue Typing, HLA &amp; Immunogenetics Labs</td>
<td>501-686-7257</td>
<td>501-686-7443</td>
</tr>
<tr>
<td>Urodynamic Lab</td>
<td>501-364-4000</td>
<td>501-364-3960</td>
</tr>
</tbody>
</table>

### Service Hours Admissions
- 7 a.m. - 9 p.m. 7 days

### Emergency Department
- 24 hours/7 days

### Outpatient Lab
- 8 a.m.- 4:30 p.m. M-F

### Imaging Center
- CT: 7:30 a.m. - 6 p.m. M-F
- MRI: 7:30 a.m. - 7:30 p.m. M-F
- MRI: 8 a.m. - 4 p.m. Sat.
- X-ray: 6 a.m. - 6 p.m.
- US: 7:30 a.m. - 6 p.m.
- Fluoro: 8 a.m. - 4 p.m.

During normal service hours patients will check in to Radiology.

Same day add on imaging exams must be approved by the modality.

After hours imaging and lab draws will go through the ED unless approved by Radiology.

*KThese services are available for same day scheduling with approval from the modality.*
ACH Jonesboro Clinic

520 Carson Street, Jonesboro, AR

Clinic Main Line: 870-336-2175 Fax: 870-336-2180

Sub-Specialty Services
Referrals and orders are submitted through Healthy Planet Link. Please include applicable clinic notes, lab and test results. Clinic appointments are scheduled through Arkansas Children’s Hospital in Little Rock with patient appointments at Jonesboro. Please indicate Jonesboro as your preferred appointment location.

Full-Time Clinics
• Cardiology – Sam Lee, MD

Weekly Clinics
• Neurology

Monthly Clinics
• Audiology
• Diabetes
• Endocrine
• ENT
• Gastroenterology
• General Surgery
• Genetics
• Nephrology
• Neurosurgery
• Urology

Quarterly Clinics
• Developmental Rehab
• Electrophysiology
• Orthopedics
• Sleep Disorders

Ancillary Services
• ECHO
• EEG
• EKG, holter and event monitors
• Renal Ultrasound

ACH Southwest LR Community Clinic

9015 Dailey Drive, Little Rock, AR

Clinic Main Line: 501-364-6560 Fax: 501-978-6440

Sub-Specialty Services
Referrals and orders are submitted through Healthy Planet Link. Please include applicable clinic notes, lab and test results. Clinic appointments are scheduled through Arkansas Children’s Hospital in Little Rock with patient appointments at Southwest LR Community Clinic.

Clinic features include bilingual staff, 15 exam rooms, X-ray suite, laboratory and WIC program accommodations.

Specialty Clinics
• Allergy
• Breastfeeding Medicine
• Cardiology
• ENT
• Hem/Onc
• Neurology

All specialty clinics require a physician referral at 501-364-4000.
Arkansas Children’s Northwest (ACNW)
2601 Gene George Blvd.
Springdale, AR

Main Line          Emergency Dept.          Direct Admissions
479-725-6800      479-725-6977          479-725-6966

Sub-Specialty Services Scheduling
Referrals and orders are submitted through Healthy Planet Link. Please include applicable clinic notes, lab and test results. Clinics in blue are scheduled through Arkansas Children’s Hospital in Little Rock with patient appointments at ACNW. All others are scheduled through ACNW. Please indicate ACNW as your preferred appointment location.

- Allergy/Immunology
- Audiology
- Cardiology
- Endocrinology
- ENT – General
- ENT – Cleft Clinic
- ENT – Vascular Clinic
- Gastroenterology
- Gender Spectrum
- Genetics
- Gynecology
- Hematology/Oncology
- Hemophilia
- Infectious Disease
- Nephrology
- Neurology
- Neurosurgery
- Orthopedics
- Outpatient Laboratory
- Plastics
- Pulmonary
- Rheumatology
- Sleep
- Speech
- Sports Medicine
- Surgery Clinic
- Imaging Center: CT, MRI, X-ray, Ultrasound, Swallow Studies
- Rehab Clinic
- Urology
- Ancillary Services: Heart Station, EEG, PFT, Nutrition, Sweat Testing
- Physical Therapy: limited services

Numbers to Know
ACNW Outpatient Scheduling          479-725-6995
ACNW Outpatient Fax                 479-725-6582
ACNW Outpatient Lab                 479-725-6836          Fax 479-725-6572
ACNW Imaging Services               479-725-6988          Fax 479-725-6582
Arkansas Children’s Hospital Scheduling  501-364-4000
Arkansas Children’s Hospital Appt. Center Fax  501-978-6440

Provider-to-Provider
Cardiology             Kevin Hinkle, MD          Specialty Nurse 479-725-6896
Cardiology             Harrison Cobb, MD          Specialty Nurse 479-725-6896
Endocrinology          Juan Mejia-Otero, MD          Specialty Nurse 479-725-6881
Endocrinology          Heather Johnson, APRN      Specialty Nurse 479-725-6885
ENT                    Charles Bower, MD          Specialty Nurse 479-725-6894
ENT                    Val Wessel, APRN            Specialty Nurse 479-725-6894
Gen Surgery             Marcene McVay, MD          Specialty Nurse 479-725-6895
Hem/Onc                Bob Saylor, MD            Specialty Nurse 479-725-6888/6900
Hem/Onc                Cristyn Branstetter, MD      Specialty Nurse 479-725-6888/6900
Neurology               Tonya Balmakund, MD       Specialty Nurse 479-725-6891
Neurology               Stephen Jones, MD          Specialty Nurse 479-725-6892
Orthopedics            Adrienne Koder, DO          Specialty Nurse 479-725-6893
Orthopedics            Justin Morgan, APRN         Specialty Nurse 479-725-6893
Pulmonology             Astryd Menendez, MD         Specialty Nurse 479-725-6889
Pulmonology            Julie Thibodaux, APRN       Specialty Nurse 479-725-6890
Radiology               Megan Merrigan, APN         Radiology Tech 479-725-6847
Urology                 Megan Merrigan, APN         Specialty Nurse 479-725-6913

Service Hours Admissions
6 a.m. – 5 p.m. M-F

Emergency Department
24 hours/7 days

Outpatient Lab
7:30 a.m. – 10 p.m. M-F
7:30 a.m. – 4 p.m. Saturday

Imaging Center
CT      7 a.m. – 5 p.m. M-F
MRI     7 a.m. – 7:30 p.m. M-F
X-ray   7 a.m. – 10 p.m. M-F
US      7 a.m. – 6 p.m. M-F
Fluoro  Call scheduling

Patients check in with admissions.

After hours imaging and lab draws go through the ED.
The David M. Clark Center for Safe and Healthy Children is dedicated to the care and treatment of neglected and abused children and their families. It is a single, safe place for children to receive medical, psychological and social health services.

Family Treatment Program in the Clark Center
Clark Center for Safe & Healthy Children
Phone: 501-364-3810 / Fax: 501-364-3816
pediatrics.uams.edu/specialties/children-at-risk/

The Family Treatment Program provides specialized mental health care for victims and family members impacted by sexual abuse.

James L. Dennis Developmental Center
Phone: 501-364-1830 / Fax: 501-364-4967
pediatrics.uams.edu/clinical-programs-affiliates/dennis-developmental-center/

The James L. Dennis Developmental Center specializes in the assessment of developmental conditions that result in delayed milestones, inability to communicate effectively, inattention, hyperactivity, impulsivity, learning problems, and poor or atypical social interactions.

CoBalt (Community-Based Autism Liaison & Treatment Project)
Phone: 501-364-1877 / Fax 501-364-3110
Cobaltar.org

Teams are comprised of a medical professional (Physician or Advanced Nurse Practitioner) and a professional who has knowledge of child development who can complete diagnostic testing (Speech Pathologist, Psychologist, or Behavioral Specialist). Teams are located around the state and are seasoned professionals who have worked many years with children.

(Child Study Center) Psychiatry Services
Clark Center for Safe & Healthy Children
Phone: 501-364-5150 / Fax: 501-364-3966

Services are available to help with problems related to anxiety, depression, conduct and behavior problems, emotional adjustment difficulties, learning difficulties, attention problems, child management issues and other psychiatric disorders affecting children, adolescents and their families.

Kids First
Phone: 501-526-8700 / Fax: 501-526-8740
Kidsfirst.uams.edu

Arkansas’ first pediatric day health care program for children with special health care needs.