

Non-Discrimination and Language Assistance Notice

NOTICE: Arkansas Children's Inc. complies with applicable Federal civil rights laws and does not discriminate, exclude, or treat people differently on the basis of race, color, national origin, age, disability, or sex.

Arkansas Children's Inc. provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters, written information in other formats (large print, audio, accessible electronic formats, other formats), and language services to people whose primary language is not English, such as, qualified interpreters and information written in other languages.

If you need these services, contact 501-364-1100 or 1-501-364-1184 (TDD)

If you believe that Arkansas Children's Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Erin Parker, Vice President, System Compliance Officer
1 Children's Way, Slot 681, Little Rock, Arkansas 72202
Compliance Office (501) 364-4368 or Hotline 1-877-384-4275 or 501-364-1184 (TDD)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Office or the Patient/Family Representatives (501) 364-1198 are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW., Room 509F, HHH Building, Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**ATTENTION: Language assistance services, free of charge, are available to you.
Call 1-501-364-1100 or TDD: 1-501-364-1184**

- ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-501-364-1100 (TDD: 1-501-364-1184).
- CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-501-364-1100 (TDD: 1-501-364-1184).
- LALE: Ñe kwōj kōnono Kajin Majōl, kwomaronñ bōk jermal in jipañ ilo kajin ñe am ejjeļok wōñāān. Kaalok 1-501-364-1100 (TDD: 1-501-364-1184).
- 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-501-364-1100 (TDD: 1-501-364-1184)
- ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັ້ນຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-501-364-1100 (TDD: 1-501-364-1184).
- PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-501-364-1100 (TDD: 1-501-364-1184).
- (رقم هاتف الصم والبكم: 501-364-1100 ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم
- ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-501-364-1100 (TDD: 1-501-364-1184).
- ATTENTION : Si vous parlez français, des services d'aide linguistique-vous sont proposés gratuitement. Appelez le 1-501-364-1184 (TDD : 1-501-364-1184).
- LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-501-364-1184 (TDD: 1-501-364-1184).
- 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-501-364-1100 (TDD: 1-501-364-1184) 번으로 전화해 주십시오
- ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-501-364-1100 (TDD: 1-501-364-1184).
- 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-501-364-1100 (TDD:1-501-364-1184) まで、お電話にてご連絡ください。
- ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-501-364-1100 (TDD: 1-501-364-1184) पर कॉल करें।
- સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-501-364-1100 (TDD: 1-501-364-1184).

