Arkansas Children’s Privacy Notice

Purpose of the Joint Notice of Privacy Practices
This Notice is provided on behalf of Arkansas Children’s Hospital (ACH), Arkansas Children’s Northwest (ACNW), Arkansas Children’s Medical Group (ACMG), the University of Arkansas for Medical Sciences (UAMS) and the members of the ACH and ACNW Medical Staffs. We understand that medical information about you and your health is personal and confidential, and we are committed to protecting your medical information. We create a record of the care and services you receive at ACH, ACNW and our clinics (“Arkansas Children’s”). We need this record to provide you with quality health care in compliance with the law. This Notice will tell you about the ways we may use and disclose your protected health information. We also describe your rights and certain obligations we have regarding the use and disclosure of protected health information.

This Notice of Privacy Practices describes how we may use and disclose your protected health information to carry out treatment, payment or health care operations and for other purposes. It also describes your rights and certain obligations we have regarding the use and disclosure of protected health information.

Most of the patients at Arkansas Children’s are children. When we refer to “you” or “your” in this Notice, we refer to the patient. When we refer to types of disclosures of information to “you,” we mean disclosures to the patient, the patient’s guardian, or the person legally authorized to receive information about the patient.

This Notice of Privacy Practices describes how we may use and disclose your protected health information to carry out treatment, payment or health care operations and for other purposes. It also describes your rights and certain obligations we have regarding the use and disclosure of protected health information.

We are required to give you this Notice and to maintain the Privacy of Protected Health Information. We must abide by this Notice, but we reserve the right to change the privacy practices described in it. This Notice may be accessed on the Arkansas Children’s web page www.archildrens.org and will be posted in prominent areas of our facility.

You may receive a revised copy by sending a written request to: Arkansas Children’s Privacy Officer, Arkansas Children’s Hospital, 1 Children’s Way, Slot 681, Little Rock, AR 72202.

You may complain to us or to the U.S. Secretary of Health and Human Services if you believe your privacy rights have been violated. To file a complaint with us, you may write, call, or visit us. A letter describing the violation should be sent to the Arkansas Children’s Privacy Officer, Arkansas Children’s Hospital, 1 Children’s Way, Slot 681, Little Rock, AR 72202.

If you have questions or need more information, contact the Arkansas Children’s Privacy Officer at 501-364-4368.

Who Will Follow This Notice?
This Notice describes the practices of ACH and ACNW health care professionals authorized to enter information into your records, ACH and ACNW employees, ACH and ACNW medical staff, volunteers and other ACH and ACNW clinic personnel, students in-training on the ACNW or ACH campus, members of the Medical Staff of UAMS, UAMS medical students, UAMS and ACNW nurses, and other UAMS and ACNW employees who work or provide health care services on the ACH and ACNW campuses.

• Business Associates. We may share some of your PHI with people or companies who provide services for us, such as typing physician reports.
• Patient Directory. Unless you tell us not to, we may disclose your name, location in the facility, and general condition to people who ask for you by name. If provided by you, your religious affiliation may also be shared.
• Notification. We may use or disclose PHI to notify a family member or other person involved in your care, your location and general condition unless you tell us not to do so.
• Communication with Family. A doctor, nurse or other healthcare worker may share PHI with a family member, a close personal friend, or a person that you identify, if they are involved in your care or in decisions about your care. We may share PHI with a person you identify as your power of attorney.
• Research. Your PHI may be used for research purposes in certain circumstances with your authorization or with your permission. We may then disclose PHI for research.
• Coroners, Medical Examiners, Funeral Directors. We may disclose PHI to these people, to the extent allowed by law, so that they may carry out their duties.
• Organ Donor Organizations. If you are an organ donor, we may share your PHI with the organ donation agency for the purpose of tissue or organ donation in certain circumstances or as required by law.
• Workers Compensation. We may disclose PHI to workers’ compensation claims.
• Public Health. We may give your PHI to public health agencies who are charged with preventing or controlling disease, injury or disability or as required by law.
• Communicable Disease. We may disclose your PHI, if authorized by law, to a person who may have been exposed to a communicable disease or may otherwise be at risk of contracting or spreading the disease or condition.
• Correctional Institutions. If you are an inmate of a correctional institution, we may disclose your PHI to the institution or law enforcement as needed for your health or the health and safety of others.
• Law Enforcement. We may disclose your PHI for law enforcement purposes as required by law.
• As Required by Law. We must disclose your PHI when required by federal, state or local law.
• Health Oversight. We must disclose your PHI to a health oversight agency for activities authorized by law, such as investigations and inspections. Oversight agencies are those that oversee the health care system, government benefit programs, such as Medicaid, and other government regulatory programs.
• Abuse or Neglect. We must disclose your PHI to government authorities that are authorized by law to receive reports of suspected child abuse or neglect involving children or endangered adults.
• Request in writing a restriction on certain uses and disclosures of your information. We are not required to agree to the requested restrictions, unless you are requesting to restrict certain information from your health plan and you or someone on your behalf has paid for your ACH and/or ACNW services in full. Both the request for the restriction and the payment in full must be made prior to any of the services being provided.
• We may share PHI with other medical and health care providers, public health reporting entities or health care plans for treatment, payment or operational purposes using Arkansas Children’s Health Network, Epic’s Care Everywhere, and/or the State Health Alliance for Records Exchange (SHAREs) unless you have opted out of participation. PHI may also be shared between ACH, ACNW, ACMG and UAMS as necessary to carry out treatment.

• Payment. A bill will be sent to you and/or your insurance company with information about your diagnosis, procedures and supplies used. We may also disclose limited information about your bill to others to obtain payment. PHI may be shared between ACH, ACNW, ACMG and UAMS as necessary to carry out payment.
• Health Care Operations. We may use your PHI to check on the care you received, you or someone on your behalf has paid for your ACH and/or ACNW services in full. Both the request for the restriction and the payment in full must be made prior to any of the services being provided.
• Other Uses or Disclosures. We make disclosures when required by the Secretary of the Department of Health and Human Services to investigate or determine our compliance with the requirements of the HIPAA Privacy Regulations.
• To Avoid Harm. We may use and disclose your information, when necessary, to prevent a serious threat to your health or safety or the health and safety of the public or another person.
• For Specific Government Functions. In certain situations, we may disclose PHI of military personnel and veterans. We may disclose PHI for national security activities required by law.
• Other Uses of Medical Information. Any use or disclosure of medical information not covered by this Notice or the laws that apply to such use or disclosure will be made only with your written authorization (permission). You may cancel this authorization at any time, but you must put this in writing.
• You have the following rights relating to your protected health information and may:
• Request in writing a restriction on certain uses and disclosures of your information. We are not required to agree to the requested restrictions, unless you are requesting to restrict certain information from your health plan and you or someone on your behalf has paid for your ACH and/or ACNW services in full. Both the request for the restriction and the payment in full must be made prior to any of the services being provided.
• Make a reasonable request to receive confidential communications of your PHI from us by alternative means or at alternative locations.
• You are not required to disclose your PHI without your written authorization (permission). You may cancel this authorization at any time, but you must put this in writing. If you change your mind, we will no longer use or disclose medical information about you for the reasons covered by your written authorization unless we are required to do so by law. We are unable to withdraw any disclosures we have already made.

Your Health Information
We will not sell your information without your prior written authorization or as otherwise allowed by law.
• Food and Drug Administration (FDA). We may share your PHI with certain government agencies like the FDA so they can recall drugs or equipment.
• Workers Compensation. We may disclose your PHI for workers’ compensation claims.
• Public Health. We may give your PHI to public health agencies who are charged with preventing or controlling disease, injury or disability or as required by law.
• Communicable Disease. We may disclose your PHI, if authorized by law, to a person who may have been exposed to a communicable disease or may otherwise be at risk of contracting or spreading the disease or condition.
• Correctional Institution. If you are an inmate of a correctional institution, we may disclose your PHI to the institution or law enforcement as needed for your health or the health and safety of others.
• Law Enforcement. We may disclose your PHI for law enforcement purposes as required by law.
• As Required by Law. We must disclose your PHI when required by federal, state or local law.
• Health Oversight. We must disclose your PHI to a health oversight agency for activities authorized by law, such as investigations and inspections. Oversight agencies are those that oversee the health care system, government benefit programs, such as Medicaid, and other government regulatory programs.
• Abuse or Neglect. We must disclose your PHI to government authorities that are authorized by law to receive reports of suspected child abuse or neglect involving children or endangered adults.
• Request in writing a restriction on certain uses and disclosures of your information. We are not required to agree to the requested restrictions, unless you are requesting to restrict certain information from your health plan and you or someone on your behalf has paid for your ACH and/or ACNW services in full. Both the request for the restriction and the payment in full must be made prior to any of the services being provided.
• We may share PHI with other medical and health care providers, public health reporting entities or health care plans for treatment, payment or operational purposes using Arkansas Children’s Health Network, Epic’s Care Everywhere, and/or the State Health Alliance for Records Exchange (SHAREs) unless you have opted out of participation. PHI may also be shared between ACH, ACNW, ACMG and UAMS as necessary to carry out treatment.
• Payment. A bill will be sent to you and/or your insurance company with information about your diagnosis, procedures and supplies used. We may also disclose limited information about your bill to others to obtain payment. PHI may be shared between ACH, ACNW, ACMG and UAMS as necessary to carry out payment.
• Health Care Operations. We may use your PHI to check on the care you received, you or someone on your behalf has paid for your ACH and/or ACNW services in full. Both the request for the restriction and the payment in full must be made prior to any of the services being provided.
• Other Uses or Disclosures. We make disclosures when required by the Secretary of the Department of Health and Human Services to investigate or determine our compliance with the requirements of the HIPAA Privacy Regulations.
• To Avoid Harm. We may use and disclose your information, when necessary, to prevent a serious threat to your health or safety or the health and safety of the public or another person.
• For Specific Government Functions. In certain situations, we may disclose PHI of military personnel and veterans. We may disclose PHI for national security activities required by law.
• Other Uses of Medical Information. Any use or disclosure of medical information not covered by this Notice or the laws that apply to such use or disclosure will be made only with your written authorization (permission). You may cancel this authorization at any time, but you must put this in writing. If you change your mind, we will no longer use or disclose medical information about you for the reasons covered by your written authorization unless we are required to do so by law. We are unable to withdraw any disclosures we have already made.